

CONFIDENTIALITY

All treatment is confidential and only the people involved in your care will have access to your records.

We will share information with other agencies on a need-to-know basis. This will be done with your prior agreement unless we think you're in danger of harming yourself or someone else.

HOW TO FIND US

**Erith Health Centre,
50 Pier Road, Erith
DA8 1RQ**

We are located near the shopping centre. There is disabled parking nearby and we have full disabled access/facilities.

Nearest train station is Erith
Buses - 99, 229, 428, B12, 469

The Pier Road Project

USEFUL CONTACTS

Darent Valley Hospital

01322 428100

Queen Elizabeth Hospital

0208 836 6000

Crisis Line - 0845 608 0525

Alcoholics Anonymous - 0800 9177 650

Narcotics Anonymous - 0300 999 1212

Cocaine Anonymous - 0300 111 2285

Families Anonymous - 0845 1200 660

Refuge - 0808 2000 247

Release (legal advice) - 020 7324 2989

London Friend (LGBT) - 020 7833 1674

Samaritans - 116 123

CONTACT US

01322 357940

07974 702157

slm-tr.PierRoadProject@nhs.net

South London and Maudsley NHS Foundation Trust provide integrated, specialist drug and alcohol treatment services for adults living in the London Borough of Bexley.



**Specialist community
alcohol and drug team for
people living in Bexley**

**We aim to provide a comprehensive and
high quality service in a caring and
respectful environment.**

**Working with you to improve your
quality of life and achieve your goals on
your journey to recovery.**

Who we are

South London and Maudsley NHS Foundation Trust provide integrated, specialist drug and alcohol treatment services for adults living in the London Borough of Bexley.

What we do

- Integrated recovery focussed treatment for dependent alcohol and opiate/crack users including community detoxification and substitute prescribing
- A day programme including group sessions and 1-2-1 support
- Outreach services including home visits
- Evening support
- Service user groups and peer mentors
- SMART Recovery Groups
- Education, Training and Employment advice
- Support, information and advice for families and friends
- A specialist service for pregnant alcohol and drug users and their partners
- Physical health checks, Blood Borne Virus testing and vaccinations
- Needle exchange
- Integrated planned residential detox and recovery after-care packages

HOW TO REFER

We accept written referrals from GPs, social workers, nurses, health visitors and other organisations.

Our open access clinic is available during the following times:

Monday

9.30am - 12.00pm

Tuesday

2.00pm - 4.30pm

Wednesday

9.30am - 12.00pm

Thursday

9.30am - 12.00pm

Friday

9.30am - 12.00pm

Evening appointments are available on request.

We advise that clients be in the building at least 15 minutes before close of service to ensure that their needs are fully met.

* We will be closed on Bank Holidays.

COMPLAINTS

Patient Advice and Liaison Service (PALS)

PALS is here to listen and support you in whatever way they can to ensure your experience is a positive one. If you are not happy about something then PALS will try to help you. If you decide you want to make a formal complaint PALS can advise you how to do this.

PALS 24hr information line: 0800 731 2864

PALS website: www.slam.nhs.uk/pals

PALS email: pals@slam.nhs.uk

SLaM switchboard: 020 3228 6000

SLaM website: www.slam.nhs.uk

“The service was very good at making a dramatic impact on my ability to control and then stop my drinking. Very helpful!”

Service user